

Obisanya Daniel Ifeoluwa

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Professional Summary and Key Experience

AI Automation Specialist with hands-on experience designing and deploying intelligent workflow automations using n8n, Zapier, and AI tools like OpenAI, Twilio, and Supabase. Skilled in integrating CRMs (Monday.com, GoHighLevel), streamlining operations in sales, customer support, finance, and reporting. With a background in web development and workflow automation, I help businesses eliminate repetitive tasks, implement scalable automations, and integrate AI into daily operations for efficiency and growth.

Adept at analyzing business processes, identifying automation opportunities, and delivering scalable solutions that save time and reduce costs. Key achievements include:

- **AI Chatbot for Restaurant:** Created a conversational AI chatbot that enabled customers to make inquiries and seamlessly book seats, resulting in a **40% reduction in booking-related phone calls** and improved customer satisfaction.
- **AI Feedback System:** Built a sentiment-based feedback system that collected client reviews and sent personalized automated responses, leading to a **30% faster resolution of negative experiences** and a **25% increase in repeat customer engagement**.
- **Email Classifier:** Developed an AI-powered email classifier that grouped inbox messages and auto-responded to inquiries, reducing manual sorting time by **70%** and improving average response times by **50%**.
- **Video Content Generator:** Implemented a video content generator using VEO, automating the creation of marketing videos and reducing content production time by **60%**, enabling teams to publish more frequently.
- **Customer Onboarding System:** Designed and deployed an automated onboarding system that sent welcome flows, guided setup steps, and updated CRM databases, improving new customer activation by **35%** and saving the support team **10+ hours weekly**.

Core Skills

Workflow Automation: n8n, Zapier.

AI Tools: OpenAI GPT, Anthropic (Claude), VEO, ,OpenRouter, Supabase.

CRMs & Integrations: Google Workspace, Slack, Airtable, [Monday.com](#), GoHighLevel.

Programming & APIs: REST APIs, Webhooks, JSON, JavaScript.

Business Domains: Sales Automation, Social Media Automation and Customer Support Automation.

Other Technical Skills: HTML, CSS, React JS, WordPress.

Soft Skills: Communication, Problem Solving, Client Relations, Adaptability, Leadership.

Education

Obafemi Awolowo University / Bsc. Geography

April 2017 - July 2025